ITEMS RAISED FOR ACTION & IN OPEN FORUM: 20th November 2013

Rais	sed By	Issue	Action by	Action
1. Reside		At the Bury West Township Forum a resident raised the issue of Victoria Street. She witnessed yet another wagon turning right on to Bolton Road even though it is a 'no right turn' and nearly causing an accident. She has asked if better signage can be put up to stop this happening.	TF Co-ordinator Highways	Thank you for contacting us. Your reference is: 1713852. Please quote this number should you need to contact us in relation to this matter in the future. If you have any further questions about this issue please ring 0161-253-5353, or E-mail customercontactteam@bury.gov.uk quoting your reference number. I write to update you further to the issue raised at the township forum regarding the turning movements at the Victoria Street location. As you will be aware there is a restriction in place on Victoria Street preventing vehicles from turning right. There are the signs in place that positively indicate to drivers what manoeuvre they should make rather than describing the manoeuvre that is prohibited. Just after the junction with Olive Street there is a circular blue 'Turn Left Ahead' sign and then closer to the junction with Bolton Road there is a circular blue 'Turn Left' sign. In addition to the signs there are 'Turn Left' text and arrow carriageway markings, which were introduced a few years ago, to reinforce the message to drivers. There is also hatching on Victoria Street to guide drivers to turn left. It was noted that one of the signs is currently obscured by vegetation from an adjacent site; as such I will make investigations for the vegetation to be cut back. However, the restrictions should still be apparent to drivers.

Unfortunately it is not possible to consider any additional signage in this case. Whilst a 'No Right Turn' sign would reinforce the restriction that is in place, due to the road layout there is no suitable location to install such a sign. A sign on the opposite side of Bolton Road opposite traffic emerging from Victoria Street is not likely to be obvious to drivers due to the width of Bolton Road (5-6 lanes). Whilst there is probably room for a sign on the nearside footway of Bolton Road at the junction of Victoria Street, due to the radius of the junction it is unlikely be obvious to drivers emerging from Victoria Street, particularly if vehicles have positioned themselves to the centre of Victoria Street in anticipation of turning right. A sign in this location may also be susceptible to damage from large vehicles making the left turn manoeuver. The restriction that is in place is evident and clearly visible to drivers using Victoria Street. It is unlikely that additional signage, even if it could be installed, would deter drivers from completing the right turn. Part of the problem may be drivers that are familiar with the area, who know there is a restriction in place but are choosing to ignore it. You may be aware that the responsibility for the enforcement of moving traffic offences (such as no entry, prohibited turns etc) still lies with the Police. Enforcement of the restriction would be the only effective way of deterring motorists from doing the manoeuvre; however this is dependent on Police resources. I trust the above information is of use to you. Please let me know if you need any more information. Kind Regards, Katie Mercer

				Highway Network Management Bury Council Tel: 0161 253 5832 Fax: 0161 253 7963
2.	Residents	Residents complained that the new 'white light' street lighting that has been installed in the Bury West area is abysmal. They asked if there is a design fault.	TF Co-ordinator Councillors Street lighting	Thank you for contacting us regarding Street Lighting on Bury west
				One of our officers will carry out an inspection as soon as possible and make the necessary arrangements to rectify the problem.
				Your reference for this case is: 1713860
				Please quote this number should you need to contact us in relation to this matter in the future.
				If you have any further questions about this issue please ring 0161-253-5353, or E-mail customercontactteam@bury.gov.uk quoting your reference number.
3.	Resident	Residents want to know why the bus lane on Manchester Road is operational from 7am – 7pm as this is out of line with the rest of the borough.	TF Co-ordinator Councillors	Thank you for contacting us.
				Your reference is: 1713863 . Please quote this number should you need to contact us in relation to this matter in the future.
				You will receive a response to your issue within 10 working days
				If you have any further questions about this issue please ring 0161-253-5353, or E-mail customercontactteam@bury.gov.uk quoting your reference number.
				The bus lane on Manchester Road is operated within the Greater Manchester Bus Lanes Guidelines. As there are no frontages the bus lane can operate from 7am to 7pm if it had frontages as on Bolton Road then it would be restricted to morning and evening.